

## Terms & Conditions of the 2018-2019 Meal Plan Contract

**CONTRACT PERIOD:** The meal plan contract provides meals for fall and spring semesters. The operational dates vary according to individual locations and the academic calendar. Meals are not provided during some holidays and break periods, but students are able to use their Wavebuck\$ and NOLAbuck\$ during those times at any open location. All meal plans are annual contracts, billable by semester. Meal plans purchased in the fall semester will automatically be renewed for the spring semester for all students unless changed or canceled by the student.

**ELIGIBILITY:** No exceptions are granted to the mandatory student board requirement!

**Meal plan requirement for Class of 2022 cohort (students enrolled as a freshman during the 2018-2019 academic year):**

- All undergraduate students who live in university residence halls (including Aron Residence) are required to enroll in Unlimited, TU 15 or Kosher meal plan.
- All undergraduate students who live off-campus are required to enroll in a meal plan, at minimum the Commuter meal plan.

**Meal plan requirements for Class of 2021, 2020, & 2019 cohorts (students enrolled as second-, third-, or fourth-year students during the 2018-2019 academic year):**

- All first-year and second-year students who live off-campus are required to enroll in a meal plan, at minimum the Commuter meal plan.
- All first-year students who live in university residence halls (including Aron Residence) are required to enroll in Unlimited, TU 15 or Kosher meal plan.
- All second-year students who live on-campus are required to enroll in either Unlimited, TU 15, TU 10, TU 7 or Kosher meal plan.
- Only students currently enrolled at Tulane University may purchase a meal plan.

If Dining Services finds a student enrolled in a meal plan inappropriate to the number of years the student has attended the university, Dining Services reserves the right to default the student to the Unlimited plan for on-campus students and the Commuter meal plan for off-campus students.

**TULANE SPLASH CARD:** Splash Cards are the property of Tulane University. A student must present their Tulane Splash Card to access their meal plan. Meal plan participants may not pass, sell, or loan their cards to others. Lost cards are replaced at the Campus Services office for a fee.

**RESIDENTIAL PLANS:** These meal plans allow the student the most flexibility, value and convenience. Plans have a specified number of Bruff meals the student is able to use each week, Extra Meals the student is able to use throughout the semester, Quicks Picks, Wavebuck\$ to use at on-campus retail locations, and NOLAbuck\$ to use at designated off-campus locations. First-year student options are: Unlimited, TU 15 or Kosher plans. Second-year options are Unlimited, TU 15, TU 10, TU 7 or Kosher plans. Third and Fourth year options are Unlimited, TU 15, TU 10, TU 7, TU 8, Choice 50 or Kosher plans.

A student enrolled in TU 8 or Choice 50 is not required to add Wavebuck\$, NOLAbuck\$, Extra Meals or Quick Picks. If the student is enrolled in TU 8 or Choice 50 and would like to add Extra Meals or Quick Picks, the minimum is 10 meals. Furthermore, if a student on TU 8 or Choice 50 would like buck\$, the minimum is \$100 for Wavebuck\$ and \$25 for NOLAbuck\$.

- **Meals:** Weekly meals will re-set each Monday morning at 2am. Meals per week and meals per semester are to be used by the card holder/meal plan participant only. Meals do not roll over to spring semester. A student can use a meal plan swipe at Bruff Commons, Bruff To Go at City Diner, Bruff to Go at The Drawing Board Café, Roulez Food Truck and the Orleans Room at Loyola.
- The Unlimited meal plan allows the freedom to eat as many meals as desired any time of the day in the Bruff Commons Dining Room. There is one exception: when selecting the Bruff To Go option, the student will not be allowed to enter the dining room for a two-hour window.
- **Extra Meals:** Extra Meals may be used to treat a guest. Extra Meals do not roll over to spring semester. A student can use an Extra Meal at Bruff Commons, Bruff To Go at City Diner, Bruff To Go at The Drawing Board Café, Roulez Food Truck and the Orleans Room at Loyola (NOT at Rimon at Tulane Hillel).
- **Quick Picks:** Quick Picks are predetermined meal options at select locations in the LBC Food Court and McAlister Market that allow a student to order, swipe and go.
- **Wavebuck\$:** Wavebuck\$ are retail dollars that can be used at dining locations on-campus, Rimon at Tulane Hillel and specified locations on Loyola University's campus. A student may purchase additional Wavebuck\$ in \$100 increments throughout the semester (TU 8 or Choice 50 participants, see above exception). Wavebuck\$ will roll over from the fall to spring semesters only if the student is enrolled in a meal plan for the spring semester. At the end of the spring semester, any unused funds will be forfeited. Unused Wavebuck\$ will expire on Sunday, May 19, 2019.
- **NOLAbuck\$:** NOLAbuck\$ are retail dollars that can be used off-campus at participating merchants. A student may purchase additional NOLAbuck\$ in \$25 increments throughout the semester (TU 8 or Choice 50 participants, see above exception). NOLAbuck\$ will roll over from the fall to spring semesters only if the student is enrolled in a meal plan for the spring semester. At the end of the spring semester, any unused funds will be forfeited. Unused NOLAbuck\$ will expire on Sunday, May 19, 2019.

**KOSHER MEAL PLAN:** This plan allows the student to dine at Rimon at Tulane Hillel for 10 meals a week. This plan includes \$400 in Wavebuck\$ that the student can spend at any retail location throughout campus. A student may purchase additional Wavebuck\$ in \$100 increments and NOLAbuck\$ in \$25 increments. Meals do not roll over from week to week or to the next semester. Wavebuck\$ and NOLAbuck\$ will roll over from fall to spring only if the student is enrolled in a meal plan for the spring semester. The Kosher meal plan does not allow for guests and one meal swipe is allowed per meal period. This location does not accept NOLAbuck\$, Extra Meals or Quick Picks.

**COMMUTER MEAL PLAN:** This flexible retail dollar plan gives the student \$600 in Wavebuck\$ to spend at any on-campus Tulane dining location and \$25 NOLAbuck\$ to spend at specified off-campus locations. A student on this plan receives a \$2 discount off the Bruff Commons Dining Room door price. This Commuter Meal Plan allows the student to purchase additional Wavebuck\$ in \$100 increments and NOLAbuck\$ in \$25 increments throughout the semester. Wavebuck\$ and NOLAbuck\$ will roll over from fall to spring only if the student is enrolled in a meal plan for the spring semester. The student is not required to add Extra Meals or Quick Picks, but if they choose to do so, the minimum is 10 meals. This plan is not available to on-campus students (including those living in Aron Residence).

**DINING PAYMENT:** The meal plan charge appears on the student's Accounts Receivable statement in July for fall 2018 and December for spring 2019 semesters, unless we are notified otherwise. Payments may be made at the Bursar's Office or mailed to: Tulane University, Bursar's Office #1685, 35 McAlister Drive, New Orleans, LA 70118-5645. Information on student accounts may be obtained from Accounts Receivable (acctrec@tulane.edu, 504-865-5368 or 1-800-798-7633). Please do not mail payments to Dining and Vending Services. Meal plan charges and/or refunds are made to the student's Accounts Receivable account.

	PLAN BEGINS	PLAN ENDS	BRUFF CLOSED*
Fall Semester	Wed, Aug 22	Mon, Dec 17	Wed, Nov 21 - Sun, Nov 25
Spring Semester	Sun, Jan 13	Thurs, May 9	Sat, March 2 - Sun, March 10

*\*students may use their Wavebuck\$ at any Tulane Dining facility that is open during this time.*

ANY CHANGES IN DAYS OR HOURS OF OPERATION WILL BE UPDATED ON DININGSERVICES.TULANE.EDU.

**CHANGES AND CANCELLATIONS:** Changes and cancellations must be made by 5pm on the following dates:

**FALL SEMESTER: Friday, September 7, 2018**  
**SPRING SEMESTER: Friday, January 25, 2019**

Requests for changes may be made online during the appropriate time frame. Change requests include a daily prorated adjustment that is charged to the student's Accounts Receivable plus a \$25 administrative fee each time a change is made to the meal plan.

Cancellations must be made in person at the Campus Services office in the Lavin-Bernick Center for Student Life, suite 107. Cancellations of a meal plan by the deadline will be charged on a prorated daily basis for meals through the date of cancellation regardless of whether any meal swipes are used. Wavebuck\$ and NOLAbuck\$ from the current and previous semesters will be forfeited at the time of cancellation. Cancellations will include a \$75 administrative fee.

- There is no refund of board fees for a student who withdraws from the university as a result of suspension or dismissal.
- Failure to participate in the meal plan does not automatically release a student from his/her dining contract.

**There are no full refunds of board fees except when a student withdraws before the first day of classes.**

**CONTRACT TERMINATION BY THE UNIVERSITY:** Tulane reserves the right in the case of natural disaster, pandemic flu or other catastrophic events where Tulane must cease operation for a single semester or significant portion of a semester to modify its no-refund policy. The modified no-refund policy would be determined solely at the discretion of the university administration.

**CODE OF CONDUCT:** Any attempt to fraudulently use the meal plan of another student will result in disciplinary action against both parties. Food and equipment (including dishes & flatware) may not be removed from the Bruff Commons Dining Room. Bruff Commons Dining Room is a "dine in" only facility. Violations of this rule are brought before the University Disciplinary Board. Disruptive behavior, destruction of property or violation of any university policy or code of conduct will result in sanctions through the University Disciplinary Process. Such sanctions may include but are not limited to barring a student from participating in the meal plan without a refund.

**ACCEPTANCE:** The student accepts the terms and conditions of this contract upon initial payment, submission of preference forms or processing charges. Any form of acceptance binds the student to the entire contract.