**Terms & Conditions of the 2017-2018 Meal Plan Contract**

**CONTRACT PERIOD:** The meal plan contract provides meals for fall and spring semesters. The operational dates vary according to individual locations and the academic calendar. Meals are not provided during some holidays and break periods, but students are able to use their Wavebucks and NOLAbucks during those times at any open location.

- All meal plans are annual contracts, billable by semester. Meal plans purchased in the fall semester will automatically be renewed for the spring semester for all students unless changed or canceled by the student.

**ELIGIBILITY:** No exceptions are granted to the mandatory student board requirement:
- All first-year and second-year students who live off-campus are required to enroll in a meal plan, at minimum the Commuter meal plan.
- All first-year students who live in university residence halls (including Aron Residence) are required to enroll in Unlimited, TU 15 or Kosher meal plan.
- All second-year students who live on-campus are required to enroll in either Unlimited, TU 15, TU 10, TU 7 or Kosher meal plans.
- Only students currently enrolled at Tulane University may purchase a meal plan.

If Dining Services finds a student enrolled in a meal plan inappropriate to the number of years the student has attended the university, Dining Services reserves the right to default the student to the Unlimited plan for on-campus students and the Commuter meal plan for off-campus students.

**TULANE SPLASH CARD:** Splash Cards are the property of Tulane University. A student must present their Tulane Splash Card to access their meal plan. Meal plan participants may not pass, sell, or loan their cards to others. Lost cards are replaced at the Tulane Splash Card Office for a fee.

**RESIDENTIAL PLANS:** These meal plans allow the student the most flexibility, value and convenience. Plans have a specified number of Bruff meals the student is able to use each week. Extra Meals the student is able to use throughout the semester. Quick Picks, Wavebuck$ to use at on-campus retail locations, and NOLAbuck$ to use at designated off-campus locations. First-year student options are Unlimited, TU 15 or Kosher plans. Second-year options are Unlimited, TU 15, TU 10, TU 7 or Kosher plans.

A student enrolled in TU 8 or Choice 50 is not required to add Wavebuck$, NOLAbuck$, Extra Meals or Quick Picks. If the student is enrolled in TU 8 or Choice 50 and would like to add Extra Meals or Quick Picks, the minimum is 10 meals. Furthermore, if a student on TU 8 or Choice 50 would like buck$, the minimum is $100 for Wavebuck$ and $25 for NOLAbuck$.

**KOSHER MEAL PLAN:** This plan allows the student to dine at Rimon at Tulane Hillel for 15 meals a week. This plan includes $400 in Wavebuck$ that the student can spend at any retail location throughout campus. Students may purchase additional Wavebuck$ in $100 increments and NOLAbuck$ in $25 increments. Meals do not roll over from week to week or to the next semester. Wavebuck$ and NOLAbuck$ will roll over from fall to spring only if the student is enrolled in a meal plan for the spring semester. The Kosher meal plan does not allow for guests, and one meal swipe is allowed per meal period. This location does not accept NOLAbuck$, Extra Meals or Quick Picks.

**COMMUTER MEAL PLAN:** This flexible retail dollar plan gives the student $300 in Wavebuck$ to spend at any on-campus Tulane dining location and $255 NOLAbuck$ to spend at specified off-campus locations. A student on this plan receives a $2 discount off the Commuter Commons Dining Room door price. This Commuter Meal Plan allows the student to purchase additional Wavebuck$ in $100 increments and NOLAbuck$ in $25 increments throughout the semester. Wavebuck$ and NOLAbuck$ will roll over from fall to spring only if the student is enrolled in a meal plan for the spring semester. The student is not required to add Extra Meals or Quick Picks, but if they choose to do so, the minimum is 10 meals. This plan is not available to on-campus students (including those living in Aron Residence).

**DINING PAYMENT:** The meal plan charge appears on the student's Accounts Receivable statement in July for fall 2017 and December for spring 2018 semesters, unless we are notified otherwise. Payments may be made at the Bursar's Office or mailed to: Tulane University, Bursar's Office #1685, 35 McAllister Drive, New Orleans, LA 70118-6645. Information on student accounts may be obtained from Accounts Receivable (acctrec@tulane.edu, 504-865-5368 or 1-800-798-7633). Please do not mail payments to Dining and Vending Services. Meal plan charges and/or refunds are made to the student’s Accounts Receivable account.

<table>
<thead>
<tr>
<th>PLAN BEGINS</th>
<th>PLAN ENDS</th>
<th>BRUFF CLOSED*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fall Semester</td>
<td>Fri, Aug 25</td>
<td>Tues, Dec 19</td>
</tr>
<tr>
<td>Spring Semester</td>
<td>Sun, Jan 14</td>
<td>Sat, May 12</td>
</tr>
</tbody>
</table>

*Students may use their Wavebuck$ at any Tulane Dining facility that is open during this time.

**ANY CHANGES IN DAYS OR HOURS OF OPERATION WILL BE UPDATED ON DININGSERVICES.TULANE.EDU.**

**CHANGES AND CANCELLATIONS:** Changes and cancellations must be made by 5pm on the following dates:

- **FALL SEMESTER:** Friday, September 8, 2017
- **SPRING SEMESTER:** Friday, January 26, 2018

Cancellation requests must be made in person at the Splash Card and Dining Services office. Requests for changes may be made online during the appropriate time frame. Change requests include a daily prorated adjustment that is charged to the student's Accounts Receivable plus a $25 administrative fee each time a change is made to the meal plan.

**CONTRACT TERMINATION BY THE STUDENT:** Cancellations must be made in person at the Splash Card & Dining Services office in the Lavin-Bernick Center for Student Life, suite 107. Cancellations of a meal plan by the deadline will be charged on a prorated daily basis for meals through the date of cancellation regardless of whether any meal swipes are used. Wavebuck$ and NOLAbuck$ from the current and previous semesters will be forfeited at the time of cancellation. Cancellations will include a $75 administrative fee.

- There is no refund of board fees for a student who withdraws from the university as a result of suspension or dismissal.
- Failure to participate in the meal plan does not automatically release a student from his/her dining contract.

There are no refunds of board fees except when a student withdraws before the first day of classes.

In such a situation, a student may receive a full refund for board if withdrawal occurs prior to the first day of classes. Otherwise, refunds will be made as follows:

<table>
<thead>
<tr>
<th>Before the end of the week</th>
<th>Percentage</th>
<th>Fall 2017</th>
<th>Spring 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>First Week</td>
<td>80%</td>
<td>September 2</td>
<td>January 19</td>
</tr>
<tr>
<td>Second Week</td>
<td>60%</td>
<td>September 8</td>
<td>January 26</td>
</tr>
<tr>
<td>Third Week</td>
<td>40%</td>
<td>September 15</td>
<td>February 2</td>
</tr>
<tr>
<td>Fourth Week</td>
<td>20%</td>
<td>September 22</td>
<td>February 9</td>
</tr>
<tr>
<td>After Fourth Week</td>
<td>No refund</td>
<td></td>
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</tbody>
</table>

**CONTRACT TERMINATION BY THE UNIVERSITY:** Tulane reserves the right in the case of natural disaster, pandemic flu or other catastrophic events where Tulane must cease operation for a single semester or significant portion of a semester to modify its no-refund policy. The modified no-refund policy would be determined solely at the discretion of the university administration.

**CODE OF CONDUCT:** Any attempt to fraudulently use the meal plan of another student will result in disciplinary action against both parties. Food and equipment (including dishes & flatware) may not be removed from the Buff Commons Dining Room. Buff Commons Dining Room is a “dine in” only facility. Violations of this rule are subject to sanctions through the University Disciplinary Process. Such sanctions may include but are not limited to barring a student from participating in the meal plan without a refund.

**ACCEPTANCE:** The student accepts the terms and conditions of this contract upon initial payment, submission of preference forms or processing charges. Any form of acceptance binds the student to the entire contract.